



Choose Convenience and Join the Preauthorized Payment Plan

Office hours are Monday to Friday 9:00am to 4:00pm

Terms and Conditions of Service are available on our website or upon request

- Automatic payment withdrawal from your BANK ACCOUNT OR CREDIT CARD on the due date.
- No more cheques to write and mail.
- Statement mailed at least 10 days prior to the due date.
- Preauthorized Payment Plan can be used with our budget plan as well.

Preauthorized Payment Plan Service Agreement:

I (We) acknowledge that I (We) have read and understand the provisions contained in the terms and conditions of the Preauthorized Payment Authorization. I (We) authorize Northland Utilities to:

1. Accept the signatures below and those required to sign on the Bank Account / Credit Card provided.
2. For joint accounts where more than one signature is required all signatures must be provided.
3. Begin automated withdrawal for my (our) electricity bill.

If you wish to join our Preauthorized Payment Plan, please provide the information below:

Customer Name: _____ Date: _____

Service Address: _____

Statement Account Number: _____

Home Number: _____ Work Number: _____

Authorized Signature(s)

X _____

X _____

If you wish to join our **Bank Account Preauthorized Payment Plan**, please provide a void cheque to:

HAY RIVER CUSTOMERS: Fax 874-6829 or email to northlandutilitiesnwt@atco.ca.

YELLOWKNIFE CUSTOMERS: Fax 920-2099 or email to northlandutilitiesyk@atco.ca

If you wish to join our **Credit Card Preauthorized Payment Plan**, please complete the following section and send to:

HAY RIVER CUSTOMERS (\$2500 limit): Fax 874-6829 or email to northlandutilitiesnwt@atco.ca.

YELLOWKNIFE CUSTOMERS (\$2500 limit): Fax 920-2099 or email to northlandutilitiesyk@atco.ca

Name as it appears on Credit Card _____

Credit Card # Visa / Master Card _____ CVV: _____ Exp: _____



- 1) I (we) acknowledge that this Authorization is provided for the benefit of the Northland Utilities and my (our) bank is provided in consideration of my (our) bank agreeing to process debits against my account in accordance with the Rules of the Canadian Payments Association.
- 2) I hereby warrant and guarantee that all persons whose signatures are required to sign on this account have signed the Preauthorized Payment Service Agreement.
- 3) I (we) hereby authorize Northland Utilities to draw on my (our) account number with the branch of the financial institution I (we) maintain an account with, and for which a voided cheque is included with my (our) application.
- 4) This Authorization may be cancelled at any time upon notice by me (us). I (we) acknowledge that, in order to revoke this Authorization, notice of revocation must be provided to Northland Utilities 5 days prior to the due date of the bill.
- 5) I (we) acknowledge that provision and delivery of this Authorization to Northland Utilities constitutes delivery by me to my bank. Any delivery of this Authorization to you constitutes delivery by me (us).
- 6) I (we) undertake to inform Northland Utilities, in writing, of any change in the account information provided in this Authorization prior to the next due date of the Preauthorized Debit (PAD)
- 7) I (we) acknowledge that my (our) bank is not required to verify that a PAD has been issued in accordance with the particulars of my (our) Authorization, including but not limited to the amount.
- 8) I (we) acknowledge that my (our) bank is not required to verify that any purpose of payment for which the PAD was issued has been fulfilled by Northland Utilities as a condition to honoring a PAD issue or caused to be issued by Northland Utilities on my (our) account
- 9) Revocation of this Authorization does not terminate any contact for goods or services that exists between me (us) and Northland Utilities. My (our) Authorization applies only to the method of payment and does not otherwise have any bearing on the contact for goods or services exchanged.
- 10) A PAD may be disputed by me (us) under the following conditions
 - i. The PAD was not drawn in accordance with my (our) Authorization; or
 - ii. The Authorization was revoked; or
 - iii. Pre-notification was not received
- 11) I (we), in order to be reimbursed, acknowledge that a declaration to the effect that either (i), (ii), or (iii) took place, must be completed and presented to the branch of the Financial Institution holding my (our) account up to and including 90 calendar days in the case of a personal household PAD (up to and including 10 business days in case of a business PAD), after the date on which the PAD in dispute was posted to my (our) account.
- 12) I (we) acknowledge that a claim on the basis that my (our) Authorization was revoked, or any other reason, is a matter to be resolved solely between Northland Utilities and me (us) when disputing any PAD (after 90 calendar days in the case of a personal/household PAD or 10 business days in the case of a business PAD.)
- 13) Unless my Northland Utilities account is in a Business name and/or classified other than as a Residential customer, the Preauthorized Debits shall be designated as a Personal/Household, and handled in that manner.